



Transformer Warranty

Periods: New transformers sold by Core Transformers, “Company” come with a warranty period of 12 months from the date of shipment. Reconditioned transformers come with a warranty period of 36 months from the date of shipment, unless stated otherwise on the quote presented to the customer. Any purchased equipment that qualifies for warranty must be communicated in writing to Company within the corresponding warranty period.

Exclusions: Company does not warrant: accuracy or fitment for a particular use provided by the customer, any equipment not sold by Company, equipment damage caused by improper installation, equipment damage caused by improper operation, equipment damage caused by negligence, accidents, voltage surges, natural forces and operations beyond rated capacities and or misuse, equipment damage caused by unauthorized modifications, equipment damage caused by vandalism, equipment damage caused by use for purposes other than which it was designed for, or that the equipment will meet or comply with requirements of any regulation or safety code of any municipality, state or any other jurisdiction.

Limitation: Company obligations under these warranties shall not, in any event, exceed the original equipment cost represented by the amount paid from the corresponding invoice and or applicable purchase order for such item. In the event the cost to repair and or replace exceed the original equipment cost, Company has the right to return the amount paid and no other obligation shall be made.

Remedies: Any equipment that qualifies for warranty will be repaired or replaced at the customer’s site if at all feasible. In the event the equipment must be returned to the Company’s facility for repair, Company will pay for and arrange freight to and from Customer’s site in the continental U.S. Company is not responsible for repairs and or replacement of equipment without prior written consent. Under no circumstance is Company responsible for any charges or costs associated with disassembly or rigging of the equipment to be warranted or related and or connected equipment. Company is not responsible for any fees associated with connection or reconnection of any equipment. Company is not responsible for any fees associated with “down time” or any costs incurred while qualified equipment goes through the warranty process.

THE WARRANTIES MADE HEREIN SHALL BE IN LIEU OF ANY OTHER WARRANTY, EXPRESSED OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ARE EXPRESSLY EXCLUDED. THE REMEDIES SET FORTH ON THIS DOCUMENT ARE THE SOLE WARRANTIES AVAILABLE TO THE CUSTOMER FOR A WARRANTY CLAIM.